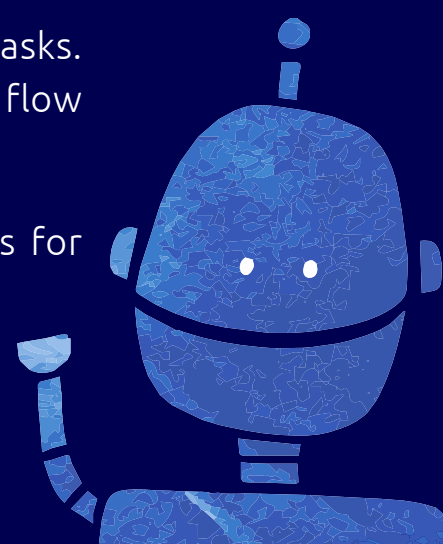



















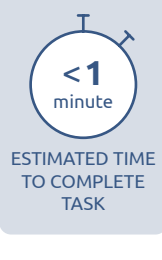






Your Workflow with an EMR Connection to Keet

Connecting your EMR to Keet through an integration helps to automate numerous tasks. With an established integration, patient information and identifiers automatically flow from your EMR into Keet, which improves efficiency and accuracy.

The following infographic provides an overview of automation and required tasks for clients with an EMR integration.



TASK	DESCRIPTION
 Create a New Patient	AUTOMATED If your EMR is connected to Keet, a patient profile will be created in Keet when the patient is scheduled in your EMR. Required fields, such as patient identifiers, will automatically flow from your EMR into the Keet patient profile. 
 Send a Patient Registration Email	AUTOMATED Keet can automatically send a registration email when a patient is scheduled for an initial evaluation. 
 Add an Episode of Care (EOC) to Patient	AUTOMATED When a patient is created in your EMR, a patient profile will be created in Keet with TWO Episodes of Care. One is a "Default Episode of Care" and is required in order for the patient to be created. The second EOC will represent the patient's CASE from the EMR. This "Case" Episode of Care will always be the first case seen when a practitioner clicks on the patient profile. 
 Add a Scheduled Encounter (Visit)	AUTOMATED Scheduled visits are captured from the Keet connection, we use that information to trigger emails. 
 Send a Welcome Email	AUTOMATED A Welcome Email is sent to patients informing them of the details of their upcoming appointment at your clinic. This is automatically sent after an initial evaluation appointment type is scheduled through your EMR. 
 Add an Arrived Encounter	AUTOMATED Arrived Encounters are logged when the patient has been marked as Arrived at the clinic within your EMR. If your EMR is connected (linked) to Keet, you can view the Encounters log for appointment data. 
 Add a Care Plan to an Episode of Care	AUTOMATED If your EMR is connected to Keet, a Care Plan is automatically added to the patient's Keet profile when an Episode of Care (Case) is created in your EMR. 
 Assign Care Plan Activities (Questionnaires, Exercises, Education, Templates)	<ol style="list-style-type: none">Click Patients in the upper navigation bar, then select your patient.Click the Care Plan you wish to edit.Add activities (content) to the Care Plan by selecting Add Activity.Select the Questionnaires, Exercises, Education, or a Care Plan Template activities for your patient's Care Plan 
 Send Care Plan to Patient	AUTOMATED Care Plan Activities are automatically sent to patients who have registered for Keet. NOTE: If your patient is not registered for Keet, you can email or print the Care Plan. 
 Collect Questionnaires	There are four ways to collect questionnaires: <ol style="list-style-type: none">The patient completes the questionnaire via the Keet Patient appIn your clinic via a tablet using a QR codeIn your clinic with a care team member verbally provisioning the questionnaire to the patient, entering the patient responses into KeetIn your clinic with questionnaire collected via paper and manually entered into Keet
 Monitor a Patient's Progress (Review questionnaire scores)	To review the results of a questionnaire: <ol style="list-style-type: none">Select the patient's Care Plan which contains the questionnaire you want to reviewClick the questionnaire you want to review to open its detailsIn the table that opens, click Action (...) and select View AnswersWhen you have completed your review click Done at the bottom of the questionnaire 
 Send a Patient Satisfaction Survey (NPS Survey)	AUTOMATED An NPS Survey will be sent to the patient via email, 7, and 28 days after they have been seen at your clinic for their first Initial Evaluation. This workflow will trigger when the patient is marked as arrived for their Initial Evaluation in the EMR. 
 Create a Net Promoter Score (NPS) Report	AUTOMATED Once the patient submits their NPS response the patient's score and comments will be automatically collected and tabulated. You will be able to review all patient responses within the clinic's NPS Dashboard. An individual patient's score and comment can also be viewed within the patient's profile. 

Want to learn more?
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